

ATG Access Ltd.
CoBaCo House, North Florida Road, Haydock Industrial Estate
Haydock WA11 9TP
United Kingdom
Tel.: 44(0)8456 757574, Fax: 44(0)8456 759955
Company Number: 2643622
VAT Number: 156 9437 73
VAT Number: 156 9437 73



Customer Details:
The City of Edinburgh Council
Payments & Procurement Svs Finance
Edinburgh EH8 8WR
Contact: [redacted]
Tel: 0 [redacted]

Service Site:
Grassmarket Entry - EAST
Grassmarket with West Bow
Edinburgh EH1 2HH

Date: 24/02/21
Time: 13:24

Workshop Repair Order SC2001373

Contact: Graeme Paget	Service Terms: Full Payment Cust's Problem: Bollard Down in ground Malfunction Desc.: None Of The Above	Serial Number: PJ800420/03 Payment Terms: 13331 Part Description: VP200 SINGLE DIR. DETR TRIPLE T Customer Number: A005182
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Reason for Call:
LK - Email rec [redacted]

Fault -
The Victoria St bollards have a comms fault. The comms seem to lock up and need to be reset by changing from auto, to manual, back to auto.

I reset the Victoria St one today and [redacted] dialled in and it was working. After I left I got a call from CCTV that put the bollards down by pressing #3. They then couldn't get the bollards back up so they are stuck down.

Address - Grassmarket Entry - EAST , Grassmarket with West Bow , EH1 2HH

Service Activity:

- THE MIDDLE BOLLARD WAS LOWERING VERY SLOWLY AND THE BOLLARD WAS SHOWING SIGNS OF A HIT.
- ADJUSTED THE BOLLARD SPEED TO MATCH THE SPEEDS OF THE OTHER BOLLARDS.
- REPLACED 2 X DAMAGED STRIPES.
- TESTED AND LEFT WORKING.

PARTS USED - NOT ON VAN STOCK LIST
2 X REFLECTIVE STRIPES - 12512

Labour

Date	Tech.	Description	Start Time	End Time	Total	Extended Price	Reason Not Billable
08/06/20	[redacted]	AUTOMATIC LABOUR WEEKDAY	12:45	13:15	00:30	[redacted]	



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Signature: